



CLIENT EVALUATION FORM

Dear Personalized:

We are constantly seeking ways and means to improve the quality of our service. If we have failed to live up to your expectations, we hope you will tell us why so that we can please you in the future.

Please answer the following questions and mail to us in the envelope provided.

	Excellent	Good	Poor
• Was the showroom visitation conducted to your satisfaction?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the designer/consultant helpful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the designer/consultant available when needed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Were tradespeople neat and clean?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the jobsite maintained in a neat and orderly way?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the project completed in a satisfactory manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Were your communications with our company handled satisfactorily?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Would you recommend our company to your friends?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments? _____

If any of your friends or acquaintances are interested in any of our products or services, may we use your name as a reference? Yes (Please list the name and address of the interested person.)

Thank you very much for the above information. We sincerely hope we can be of service to you again in the future.

Sincerely,